City of Mercer Island Resource Guide

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Rebuilding Together Seattle

Are you an older adult?

Do you have a disability?

Community Living Connections can connect you with the right kind of help, when and where you need it.

Call (844) 348-5464.

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Home Repair

Catholic Community Services Volunteer Program

Apply online, call (206) 328-5787, or email vc@ccsww.org

Matches trained volunteers to assist adults who have health or mobility limitations with their daily needs.

Services include:

- Minor home repair
- Household repairs
- Yard work
- Moving assistance
- Light housework
- Laundry/shopping/errands
- Transportation
- Cooking
- Wood provision

Eligibility Guidelines:

- You are 60 years of age or older and live on a fixed income with some health and/or mobility limitations, OR
- You are between the ages of 18 and 59 and have temporary or permanent functional limitations.

Source: https://ccsww.org/services/request-volunteer-services

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Central Area Collaborative Blended Capitol Loan Program

Apply online or email info@cacseattle.org

Provides forgivable loans to eligible homeowners for critical home repairs, safety improvements, and construction of Accessory Dwelling Units (ADUs).

Eligibility Requirements:

- You own and occupy a home in King County.
- Your household income is up to 140% of the AMI.

Source: https://www.cacseattle.org/offerings

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Craft3 Clean Water Loans

Apply online.

Offers loans of $10,000 and up to Washington homeowners who need to repair or replace their septic system. Grant funding may be available for eligible lower-income households.

Eligibility Guidelines:

- Your septic system is at least 25 years old and is failing, OR
- You've been contacted by local health officials to repair your system

Source: https://www.craft3.org/homeowner-loans/clean-water/washington

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Homes for Veterans Barrier-Free Modification Program

Call (201) 660-8364, email info@homesforveterans.us, or apply online.

Provides barrier-free modifications for disabled veteran homeowners.

Modifications include:

- Ramps
- Wheelchair accessible bathrooms
- ADA kitchen adaptations
- Elevator installations

Eligibility Guidelines:

- You are registered with the Department of Veteran Affairs.
- You have applied for a VA Adaptable Housing Grant.

Source: https://homesforveterans.us

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HUD 203(k) Rehabilitation Mortgage Insurance Program

Call a HUD-certified housing counselor at (800) 569-4287.

Insures mortgages covering the purchase or refinancing and rehabilitation of a home that is at least a year old.

Mortgage Types:

- Limited 203(k) - For less expensive repairs/improvements.

- Standard 203(k) - For major rehabilitation or repairs.

  Improvements include:

  - Eliminating health and safety hazards that would violate FHA's MPR.
  - Reconstructing a structure that has been or will be demolished provided the complete existing foundation system is not affected and will still be used.
  - Repairing, reconstructing, or elevating an existing foundation where the structure will not be demolished.
  - Making structural alterations such as the repair/replacement of structural damage, additions to the structure, and finished attics and/or basements.
  - Rehabilitating, improving, or constructing a garage.
  - Repairing/replacing plumbing, heating, air conditioning, and electrical systems
  - Making changes for improved functions and modernization.
  - Repairing or installing new roofing, siding, gutters, and downspouts.
  - Installing or repairing fences, walkways, driveways, exterior decks, patios, and porches
  - Installing a new refrigerator, cooktop, oven, dishwasher, built-in microwave oven, and washer/dryer.
  - Repairing/removing an in-ground swimming pool.
  - Creating accessibility for people with disabilities.

Eligible Property Types:

- Single family homes
- Single family homes with eligible accessories dwelling units
- Two- to four-family units
- Townhomes
- Condominium units & site condo units (improvements limited to the unit's interior)
- Manufactured homes titled as real estate where rehabilitation does not affect the structural components
- HUD homes/real estate-owned properties
- Mixed-use properties that are primarily residential (at least 51%)

Source: https://www.hud.gov/hud-partners/single-family-mortgage-programs-203k

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HUD Section 184 Indian Housing Loan Guarantee Program

Call the Northwest Office of Native American Program (ONAP) Office at (206) 220-5270 or email NWONAP@hud.gov

Insures mortgage loans for American Indian and Alaska Native families, Alaska villages, and tribes for new construction, rehabilitation, purchase of an existing home, or refinancing of homes on and off native lands.

Source: https://www.hud.gov/section184

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HUD Title 1 Manufactured Home Loan Program

Call a HUD-certified housing counselor at (800) 569-4287.

Insures mortgage loans made by private lending institutions to finance the purchase or refinance of a new or used manufactured home.

Source: https://www.hud.gov/hud-partners/single-family-title

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HUD Title 1 Property Improvement Loan Program

Call a HUD-certified housing counselor at (800) 569-4287.

Insures private lenders against loss on property improvement loans they make.

- For alterations, repairs, and site improvements on single family homes.
- For alterations, repairs, and improvement of multifamily structures.
- For conversion of an existing multifamily structure used or to be used as an apartment or two- to four-unit dwelling.
- For alteration, repair, or improvement of existing manufactured homes classified as real property or personal property.
- To finance the restoration/rehabilitation of a historic residential structure.

Source: https://www.hud.gov/hud-partners/single-family-title

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Indian Affairs Housing Improvement Program

Call the Puget Sound Agency Bureau of Indian Affairs at (425) 622-9158.

Interim Improvements provide up to $7,500 in housing repairs for health and safety threatening conditions.

- Eligible repairs include roof, foundation, installation of wheelchair ramps, bathroom floor, and energy retrofit.

Repairs and Renovation provide up to $60,000 to raise the conditions of a house up to building code standards.

- Eligible repairs include roof and foundation repair, flooring, electrical repair, water heater repair/replacement, water damage, plumbing, and window replacement.

Replacement Housing provides a modest replacement home when it is not possible to bring a home up to building code standards.

New Housing provides a modest new home for those who do not own a home.

- This includes owners and leaseholders of land suitable for housing where the lease is 25+ years at the time assistance is received.

Down Payment Assistance helps tribal homebuyers with grants and low-interest loans that reduce the amount they need to purchase a home and reduces the monthly mortgage payment amount.

Eligibility Guidelines:

- You are a member of a federally recognized American Indian tribe or be an Alaska Native.
- You must live in an approved tribal service area.
- Your household income is up to 150% of the Department of Health and Human Services poverty income guidelines.
- Your present housing is substandard.
- You have no other resource for housing assistance.
- You have not previously received assistance.
- You did not acquire your present housing through past participation in a federal government-sponsored housing program over the previous 20-year period.

Source: https://www.bia.gov/bia/ois/dhs/housing-program

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King County Energize Program

King County

Provides installation of heat pumps and other home efficiency upgrades in low- and moderate-income homes in King County.

Upgrades include:

- Weatherization like insulation, air sealing, and ventilation
- High efficiency air conditioning & heating systems (like heat pump space heaters)
- Heat pump water heaters & induction stovetops

For Single-Family Homes

Call 206-263-3003 or email energize@kingcounty.gov

Depending on household income, King County will pay 80-100% of total installation costs.

Eligibility Guidelines:

- You are a homeowner or renter of a single-family home in south King County.
- For full-cost coverage, your household income must be below 80% of the King County AMI.
- Partial-cost coverage applies to household income above 80% of the King County AMI.

Source: https://kingcounty.gov/en/dept/executive/governance-leadership/climate-office/focus-areas/building-decarbonization/energize

For Multifamily Homes

Email CPRG@KingCounty.gov

Covers 100% of construction costs to building owners for direct installation services.

Eligibility Guidelines:

- You are located within King, Kitsap, Snohomish, or Pierce County.
- You own housing with 4 or more units that serves residents earning at or below 80% of the King County AMI.

Source: https://kingcounty.gov/en/dept/executive/governance-leadership/climate-office/focus-areas/building-decarbonization/multifamily-program

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King County Housing Repair Program

Call (206) 263-9095.

Provides home repair grants and loans to low- and moderate-income homeowners and renters with disabilities in most parts of King County.

Grant assistance

Emergency Grants provide up to $9,000 for homeowners to address urgent health and safety repairs.

- Your household income is up to 50% of the King County AMI.
- You do not have more than $20,000 in assets (excluding home equity).
    - People with disabilities are exempt from the asset limit.

Mobile/Manufactured Home Grants provide up to $11,000 for owners of manufactured housing on leased or rented property.

- Your household income is up to 50% the King County AMI.
- You do not have more than $20,000 in assets (excluding home equity).
    - ► People with disabilities are exempt from the asset limit.

Home Access Modification Grants (HAM) provide up to $11,000 for renters with disabilities to make accessibility modifications to their rental unit (which includes manufactured housing on leased land).

Example modifications include wheelchair ramps, accessible shower conversions, door widening, audio smoke alarms, grab bars, and transfer lifts.

- You or a household member has a disability.
- Your household income is up to 80% of the King County AMI.
- Your rental unit meets HUD affordability guidelines.
- You have written approval from your landlord for the proposed work.

Loan Assistance

Deferred Payment Loans provide 0% interest loans up to $34,000 to homeowners.

- You live in King County, outside the City of Seattle, Bellevue, Kent, Federal Way and Auburn.
- You do not have more than $40,000 in assets (excluding home equity, personal vehicles, and personal retirement accounts).
    - ► People with disabilities are exempt from the asset limit.
- You have some home equity in the home.
- Your household income is below 80% of the King County AMI.

Match Loan Program provides additional Deferred Payment Loan funds up to $34,000 if the homeowner secures a dollar-for-dollar match of the additional loan funds with private funds.

Energy Conservation and Efficiency Loans provide 0% interest loans up to $11,000 for homeowners to make energy efficient upgrades to their home. Major areas of focus will concentrate on infiltration, insulation, efficient heating systems, lighting, and energy star appliance replacement.

Source: https://kingcounty.gov/en/dept/dchs/human-social-services/housing-homeless-services/homeowners-renter-resources/housing-repair

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King County One Step Ahead Fall Prevention Program

King County

Call Leah Doctorello at (206) 263-8567 or email Leah.Doctorello@kingcounty.gov

Offers a free in-home or virtual visit by a fall prevention health educator who will provide a home safety walk-through to address potential fall hazards, education about staying safe in your home, installation of fall safety devices, and information about other community resources that can help you stay independent and safe in your home.

Eligibility Guidelines:

- You are a resident of King County (excluding Seattle).
- You are 50 years of age or older and able to walk with or without assistive devices.
- You have fallen within the past 6 months and called 911.

* These services are not available for residents of assisted living, nursing homes, adult family homes, or those on hospice.

Source: https://kingcounty.gov/ems/falls

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King County Septic System and Side Sewer Rebate Program

Call 206-477-8050, email picrebates@kingcounty.gov, or apply online.

Septic System Maintenance Rebate

Offers rebate vouchers up to $500 for septic system maintenance in eligible areas of King County.

Eligible maintenance activities include:

- Regular septic system inspection
- Pumping
- Riser installation

Eligibility Guidelines:

- Your property is located in an eligible area of King County (see website).
- Your property has a septic system.
- Your household income is below 80% of the AMI.

Side Sewer Repair Rebate

Offers rebate vouchers up to $5,000 for side sewer repair in Lakehaven and Midway Sewer Districts.

Eligible maintenance activities include:

- Disconnecting illicit connections (ex. roof downspouts or sump pumps)
- Lining sewer pipes

- Repairing existing side sewers to eliminate stormwater or groundwater inputs

Source: https://kingcounty.gov/en/dept/dnrp/buildings-property/green-sustainable-building/septic-side-sewer-rebate/septic-system-rebate

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King County Stormwater Drainage Assistance

Call (206) 477-4811 or email stormwater@kingcounty.gov

Report flooding, drainage, or water quality problems in King County.

Source: https://kingcounty.gov/en/dept/dnrp/nature-recreation/environment-ecology-conservation/stormwater-surface-water-management/drainage-problems-assistance/drainage-assistance

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King County Tool Libraries & Repair Events

Community Makers Fix-it Fairs - https://www.communitymakersnw.org/fix-it-fairs

Volunteers and professionals provide free repair services to the public. See website for event details.

King County-sponsored Repair Events - https://kingcounty.gov/en/dept/dnrp/waste-services/garbage-recycling-compost/solid-waste-programs/ecoconsumer/repair-events

Call Tom at (206) 477-4481or email tom.watson@kingcounty.gov

Offers free community repair events from March through September. See website for details.

Repair Economy Washington - https://www.repaireconomywa.org

A database to find repair services, community fix-it groups, tool libraries, makerspaces, creative reuse hubs, and reclaimed building materials near you.

Seattle Farm Co-op - https://sfc.myturn.com/library

Call (206) 258-1669.

Supports the growth of urban agriculture by providing a place for tool & resource sharing, educational classes, community information, and more.

Southeast Seattle Tool Library - https://setools.org

Email info@setools.org

Provides access to 2500+ tools, training, and a basic workshop space.

West Seattle Tool Library - https://www.wstools.org

Provides pay-what-you-can community access to a wide range of tools, classes, workshops, and relevant advice.

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Master Builders Care Foundation Rampathon

Email stewardship@mbaks.com

Provides free wheelchair access ramps for low-income homeowners across King and Snohomish counties.

* Applications open in January and close at the end of February of each year.

Eligibility Guidelines:

- Your household has an individual with a disability or limited mobility OR an older adult who needs easier access in and out of the home.

Source: https://www.mbaks.com/community/stewardship-programs/rampathon

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Modest Needs Self-Sufficiency Grant

Apply online. For questions, email doiqualify@modestneeds.org or call (844) 667-3776.

Offers assistance for low-income individuals struggling with a short-term emergency expense.

Examples include:

- Cost of repairing or replacing a major appliance
- Monthly bills such as auto insurance, rent, or utilities.
- Medical care not covered by insurance

Exclusions:

- Federal, state, or local tax payments
- Anything requiring cash to be sent directly to the applicant such as expenses for groceries or gas, bank account overdraft fees, or payday loan repayments.
- Utility or rental deposits (these payments are returned to applicants as cash at the end of the rental term)
- Expenses related to credit card debt, bankruptcy, or luxury items

Eligibility Guidelines:

- At least one adult member of your household must have proof of employment at the time of application.
- The largest source of income for your household must be from employment, child support payments, veteran's benefits, or retirement income (including Social Security retirement benefits).

Source: https://www.modestneeds.org/mn/for-applicants/grants/self-sufficiency-grants

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Northwest Access Fund Assistive Technology Loans

Call (206) 328-5116 or email info@nwaccessfund.org

Provides low-interest loans for assistive technology, home modifications, and adapted vehicles to improve the living quality of people with disabilities.

Modifications include:

- Ramps & stair lifts
- Shower modifications
- Grab bars & railings
- Push-button door openers
- Widening of doors & hallways
- Counter height adjustments
- Vehicle adaptations like ramps, hand controls, and chair lifts

Eligibility Guidelines:

- You are a Washington, Oregon, or Idaho resident with a disability (this includes seniors with age-related hearing, vision, mobility, and cognitive limitations).

Source: https://www.nwaccessfund.org/loans/at-loans

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Puget Sound Energy Rebate Programs

Call (800) 562-1482 or Energy.Advisor@PSE.com

Offers energy-efficient rebates for washers, dryers, thermostats, home and water heating systems, insulation, air and duct-sealing, ventilation, and windows.

Source: https://www.pse.com/en/rebates

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Rebuilding Together Seattle

Call (206) 682-1231.

Provides free home repair services for low-income homeowners who are older adults (ages 65+), people with disabilities, families with children under the age of 18, and veterans and their spouses.

Repairs include:

- Wheelchair ramps & other accessibility improvements
- Installation of grab bars to improve safety
- Plumbing & electrical work
- Flooring repair/replacement
- Interior & exterior painting
- Window repair/replacement
- Clutter removal
- Yard clean-up

Excluded repairs:

- Cosmetic repairs
- Roof replacements
- Major plumbing or sewer line repair
- Major electrical work (like panel upgrades or whole house rewiring)
- Foundation stabilization
- Emergency repairs

Eligibility Guidelines:

- You are a homeowner and plan on living in your home for at least the next 3 years.
- You live in our coverage area along the I-5 corridor from Everett to SeaTac. We also serve parts of Renton.
- Your household meets HUD income guidelines.

- You are unable to complete the work on your own.

Source: https://www.rtseattle.org/homeowner

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Saving Water Partnership Toilet Replacement Rebate

Call Thor Peterson at 206-615-1282 or email thor.peterson@seattle.gov

Receive up to $100 per toilet to replace up to two toilets per household with new, efficient, MaP PREMIUM rated toilets.

Eligibility Guidelines:

- Your property receives a water bill from one of the Saving Water Partnership utilities.
- You are replacing up to two toilets in a single-family home, duplex, triplex, or single condo unit.
- The toilet being replaced was made before 2004.
- The new toilet is an eligible MaP PREMIUM rated toilet (see website for list).
- The application is submitted within 60 days of purchasing the new toilet.

Source: https://www.savingwater.org/toilet-replacement-rebate

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Seattle Public Utilities Free Waste Disposal Services

Free Bulky and Special Items Pickup

Call (206) 684-3000.

Get two free pickups per year of bulky and special items including large furniture, appliances, electronics, and more.

Eligibility Guidelines:

- You live in a single-family home.
- You receive service from Seattle Public Utilities and are a Utility Discount Program customer.

Free Transfer Station Drop-Off

Call (206) 684-0190.

Get two drop-off vouchers for Seattle Public Utilities' North and South Transfer Stations.

Eligibility Guidelines:

- You live in Seattle.
- You are a Utility Discount Program customer.

Source: https://www.seattle.gov/utilities/your-services/discounts-and-incentives#freewastedisposalservicesforutilitydiscountprogramcustomers

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Seattle Public Utilities Leak Rebate

Call (206) 684-5800.

Offers billing adjustments for most types of leaks. This excludes high consumption leaks caused by theft, vandalism, or negligence.

Source: https://www.seattle.gov/utilities/your-services/accounts-and-payments/bills-and-payments/my-bill-seems-too-high/leak-adjustments

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SNAP Minor Home Repair Program

Call (509) 456-7627 or email repair@snapwa.org

Provides free or low-cost minor home repairs to low-income homeowners.

Eligibility Guidelines:

- You are a homeowner 60 years of age or older who needs ADA accommodations.
- Your household income must be below 80% of the AMI to be eligible for low-cost minor repairs.
- Your household income must be below 50% of the AMI to be eligible for free minor repairs.

Source: https://www.snapwa.org/i-need-help-with-housing/essentialhomerepair

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VA Adaptable Housing Grants

Call (877) 827-3702 or apply online. If you need help gathering your information or filling out your form, you can appoint a VA accredited representative at (800) 698-2411, ext. 0.

Specially Adapted Housing (SAH) Grant or **Special Home Adaptation (SHA) Grant**

Provides funding assistance for veterans and service members with certain service-connected disabilities to buy, build, or modify their home to meet accessibility needs.

Eligibility Guidelines:

- You own or will own the home.
- You have a qualifying service-connected disability.

Temporary Residence Adaptation (TRA) Grant

Provides funding assistance for veterans and service members with certain service-connected disabilities to modify a family members' home that they're temporarily living in to meet accessibility needs.

Eligibility Guidelines:

- You are temporarily living in a family member's home that needs changes to meet your needs (you don't have to own the house).
- You qualify for a Specially Adapted Housing (SAH) Grant or Special Home Adaptation (SHA) Grant (see above).

Source: https://www.va.gov/housing-assistance/disability-housing-grants

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VA Home Improvements/Structural Alterations (HISA)

U.S. Department of Veterans Affairs

Contact your local Prosthetic & Sensory Aids Service (PSAS) at a VA medical center.

Provides funding for veterans and service members who are homeowners or renters to make medically necessary improvements and structural alterations to their home.

Alterations include:

- Allowing entrance to or exit from the primary residence
- Use of essential lavatory & sanitary facilities (e.g. roll-in showers)
- Allowing accessibility to kitchen & bathroom sinks/counters (e.g. lowering counters/sinks)
- Improving entrance paths/driveways in immediate area of the home to facilitate access (e.g. ramps)
- Improving plumbing/electrical systems due to installation of home medical equipment

Exclusions:

- Exterior decking
- Purchase or installation of spa/hot tubs
- Home security systems

- Removable equipment/appliances such as portable ramps
- Porch lifts & stair glides
- Routine repairs as part of regular home maintenance like replacements of roofs, furnaces, or air conditioners

Source: https://www.prosthetics.va.gov/psas/HISA2.asp

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Washington Homeownership Resource Center

Call (877) 894-4663.

Provides personalized information and referral to vetted homeownership and renter supports including:

- Homebuyer assistance programs
- Pre-purchase education & counseling
- Mortgage, HOA, and property tax foreclosure intervention counseling
- Reverse mortgage counseling
- Owner-occupied repair assistance
- Post-purchase education and tools
- Legal aid services
- Credit, student loan, and financial counseling
- Fraud and scam prevention and intervention

Source: https://www.homeownership-wa.org

Retail – Used Building Materials

Ballard Reuse

Call (206) 297-9119 or email store@ballardreuse.com

Used building materials retail warehouse with an always changing inventory of vintage salvaged, and reclaimed materials. Also offers salvage services and free pick up of materials, tools, furniture, appliances, and more.

Source: https://ballardreuse.com

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Earthwise Architectural Salvage

Contact:

- Seattle – (206) 624-4510
- Tacoma – (253) 476-7837
- Aberdeen – (360) 637-9324
- Kenmore – (425) 481-0245
- Lumber Warehouse – (206) 665-1484
- Acquisitions Department – (206) 290-1656 or salvage@ewsalvage.com

Retail warehouse for salvaged, reused, reclaimed, and vintage goods. Offers custom milling, salvage services, store item rentals, and free materials pick up from homeowners, contractors, and businesses.

Source: https://ewsalvage.com

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Habitat for Humanity ReStore (Auburn, Bellevue, and Tukwila)

Call (888) 507-7078.

Home improvement store and donation center selling new and gently used furniture, appliances, home goods, building materials and more. Also offers free pick up for large donation items like furniture, appliances, building materials, and more.

Source: https://www.habitat.org/restores

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Millwork Outlet (Maple Valley)

Call (425) 432-5189 or email kristie.millwork@outlook.com

Retail warehouse selling recycled, discount, and overstock building materials from manufacturing and construction companies.

Source: https://www.millworkoutlet.com

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Reuse Innovation Center (Bellingham)

Call (360) 733-1363.

Retail warehouse selling reclaimed building materials from Bellingham to Salem. Also offers building deconstruction, building salvage, asbestos abatement, and material hauling/recycling services in the Portland/Metro area as well as services from Salem, OR to Bellingham, WA.

Source: https://reusecenter.net

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Second Use

Contact:

- Seattle – (206) 763-6929 or seattle@seconduse.com
- Tacoma – (253) 267-0820 or tacoma@seconduse.com

Donation center selling salvage and used building materials sourced from the community. Also offers free materials pick up within the Greater Seattle and Tacoma areas and removal of non-structural, reusable materials from homes and job sites.

Source: https://www.seconduse.com

Retail – Used Appliances

Habitat for Humanity ReStore (Auburn, Bellevue, and Tukwila)

Call (888) 507-7078.

Home improvement store and donation center selling new and gently used furniture, appliances, home goods, building materials and more. Also offers free pick up for large donation items like furniture, appliances, building materials, and more.

Source: https://www.habitat.org/restores

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L&L Appliance (Auburn)

Call (253) 939-9338 or email LandLApplianceInc@gmail.com

Vendor selling new and used appliances and parts in Auburn. Also offers appliance repair and recycling services.

Source: https://appliancerepairwa.com

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Seattle Used Appliance (Des Moines)

Call (206) 503-8625 or email theapplianceguy@live.com

Secondhand appliance store with an extensive selection of kitchen, lawn, and laundry equipment, carefully selected to ensure that every product is fully functional and built to last.

Source: https://usedaffordableappliance.net

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Second Use

Contact:

- Seattle – (206) 763-6929 or seattle@seconduse.com
- Tacoma – (253) 267-0820 or tacoma@seconduse.com

Donation center selling salvage and used building materials sourced from the community. Also offers free materials pick up within the Greater Seattle and Tacoma areas and removal of non-structural, reusable materials from homes and job sites.

Source: https://www.seconduse.com

Utility Assistance

Chief Seattle Club Homelessness Prevention Program

Call (206) 677-0912.

Provides rental assistance, including utilities and past-due bills, to American Indian and Alaska Natives in need.

Source: https://www.chiefseattleclub.org

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City of Mercer Island Low-Income Program

Call (206) 275-7602, email mifinance@mercerisland.gov, or download the application online.

Offers a 75% discount on water, sewer line maintenance, and storm water charges for low-income City of Mercer Island residents.

Eligibility Guidelines:

- You own or rent a single-family home in Mercer Island
- Your household income is up to 70% of the Washington State AMI.

Source: https://www.mercerisland.gov/finance/page/utilities-service-discounts

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DSHS Additional Requirements for Emergent Needs (AREN)

Ways to apply:

- Call (877) 501-2233
- Online at https://www.washingtonconnection.org
- In person at a local DSHS office

Provides cash benefits up to $750 in a 12-month period to Temporary Assistance for Needy Families (TANF) or State Family Assistance (SFA) recipients for emergency needs.

Acceptable emergency needs include:

- Back rent
- Deposits for rent or utilities
- Home repairs
- Relocation

- Short-term lodging
- Utility bills
- Basic local telephone service

Eligibility Guidelines:

- You receive Temporary Assistance for Needy Families (TANF) or State Family Assistance (SFA)
- You have an emergent need to get or keep housing or utilities
- You are unable to pay for housing or utilities

Source: https://www.dshs.wa.gov/esa/emergency-assistance-programs/emergency-assistance-programs-additional-requirements-emergent-needs-aren

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DSHS Consolidated Emergency Assistance Program (CEAP)

Ways to apply:

- Call (877) 501-2233
- Online at https://www.washingtonconnection.org
- In person at a local DSHS office

Provides cash assistance to families or pregnant women who face an emergency and don't have the money to meet specific basic needs. Assistance under this program is limited to no more than 30 consecutive days within a period of 12 consecutive months.

Eligibility Guidelines:

- You must be ineligible for any other state cash assistance programs.

Source: https://www.dshs.wa.gov/esa/emergency-assistance-programs/consolidated-emergency-assistance-program-ceap

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DSHS Disaster Cash Assistance Program (DCAP)

Ways to apply:

- Call (877) 501-2233
- Online at https://www.washingtonconnection.org
- In person at a local DSHS office

Provides funds up to $2000 in a 12-month period to meet basic needs caused by natural disasters or other specified states of emergency declared by the governor.

Eligibility Guidelines:

- You must be a Washington resident
- You must have been living in the declared disaster county at the time of the event.
- You must prove a loss of income or property directly caused by the disaster.
- You must be unable to live or return to your primary home.

*You are not eligible if you already qualify for other ongoing cash assistance programs, such as Temporary Assistance for Needy Families (TANF), Aged, Blind, or Disabled (ABD) cash, or Pregnant Women Assistance.

Source: https://www.dshs.wa.gov/esa/emergency-assistance-programs/disaster-cash-assistance-program

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DSHS Diversion Cash Assistance (DCA)

Ways to apply:

- Call (877) 501-2233
- Online at https://www.washingtonconnection.org
- In person at a local DSHS office

Provides emergency cash benefits up to $2000 in a 12-month period to families who meet eligibility criteria for Temporary Assistance for Needy Families (TANF) or State Family Assistance (SFA) but are not receiving TANF or SFA and don't need ongoing, monthly cash assistance. It is meant to meet specific needs like housing, utilities, transportation, and childcare.

Source: https://www.dshs.wa.gov/esa/diversion-cash-assistance-dca

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Hopelink Energy Program (via Bellevue Market and Service Center)

Schedule an appt by calling (425) 943-7555 or go to http://hopelink.itfrontdesk.com

Assists with applications for LIHEAP, SHEAP, and PSE HELP. Clients receiving LIHEAP who do not currently have home-cooling access are eligible for one-time air conditioning units.

Energy crisis appts are available. Email a picture of your shut-off/disconnect notice to energyprograms@hopelink.org or call your nearest Hopelink Center to check for Crisis Appointment options.

Source: https://www.hopelink.org/programs/energy

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Jewish Family Service

Apply online.

Offers short-term, limited financial assistance to cover unexpected financial shock, such as job losses, interruptions in income, or unexpected expenses that threaten a household's stability.

Source: https://www.jfsseattle.org/get-help/apply-for-financial-assistance

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King County Veterans Program

Ways to apply:

- Call 206-263-8387
- In person at: KCVP Northgate (9725 3rd Ave NE #300, Seattle 98115)
  KCVP Tukwila (645 Andover Park W #100, Tukwila 98188)

Provides financial, housing, wellness, employment, and other supportive services to veterans, servicemembers, and their families throughout King County.

Assistance includes:

- Temporary shelter
- Move-in costs & rent
- Utilities
- Mortgage, moorage, and storage costs
- Household goods (e.g. basic furniture)
- Clothing
- Hygiene items
- Food
- Medical expenses
- Emergency supplies
- Transportation

Eligibility Guidelines:

- You are a veteran, servicemember, or respective family member living in King County.

Source: https://kingcounty.gov/en/dept/dchs/human-social-services/king-county-veterans-program

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Low-Income Home Energy Assistance Program (LIHEAP)

Schedule an appt by calling (425) 943-7555 or go to http://hopelink.itfrontdesk.com

Eligibility Guidelines:

- Your household has not received a LIHEAP energy assistance grant during the current program year.
- Your household pays for home heating costs either directly to an energy vendor or indirectly through rent.
- Your household income is up to 150% of the federal poverty guidelines.

Source: https://www.commerce.wa.gov/community-opportunities/liheap

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Mercer Island Youth & Family Services Family Assistance

Call (206) 275-7657

Source: https://www.mercerisland.gov/yfs/page/family-assistance

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Modest Needs Self-Sufficiency Grant

Apply online. For questions, email doiqualify@modestneeds.org or call (844) 667-3776.

Offers assistance for low-income individuals struggling with a short-term emergency expense.

Examples include:

- Cost of repairing or replacing a major appliance
- Monthly bills such as auto insurance, rent, or utilities.
- Medical care not covered by insurance

Exclusions:

- Federal, state, or local tax payments
- Anything requiring cash to be sent directly to the applicant such as expenses for groceries or gas, bank account overdraft fees, or payday loan repayments.
- Utility or rental deposits (these payments are returned to applicants as cash at the end of the rental term)
- Expenses related to credit card debt, bankruptcy, or luxury items

Eligibility Guidelines:

- At least one adult member of your household must have proof of employment at the time of application.
- The largest source of income for your household must be from employment, child support payments, veteran's benefits, or retirement income (including Social Security retirement benefits).

Source: https://www.modestneeds.org/mn/for-applicants/grants/self-sufficiency-grants

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Muslim Association of Puget Sound

Submit assistance request online. For questions, call (425) 947-7146 or email mapsmcrc@mapsredmond.org

Provides housing and eviction prevention that includes emergency rental and utility assistance, women's transitional housing, short term emergency hotel stays, and a furniture warehouse.

Source: https://mapsredmond.org/mcrc

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Puget Sound Energy Bill Discount Program

Apply online. For assistance, call (888) 225-5773 or email billdiscount@pse.com

Provides a 5% to 45% ongoing discount on monthly energy bills.

Eligibility Guidelines:

- Your household income is up to 80% of the AMI or 200% of the federal poverty level guidelines.

Source: https://www.pse.com/en/account-and-billing/assistance-programs/bill-discount-rate

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Puget Sound Energy Home Energy Lifeline Program (HELP)

Apply online. For assistance, email Rosa Gonzalez (Outreach Manager) at Rosa.Gonzalez@pse.com

Provides $1000 credit for electric or natural gas bills.

Eligibility Guidelines:

- Your household income is up to 80% of the AMI or 200% of the federal poverty level guidelines.

Source: https://www.pse.com/en/account-and-billing/assistance-programs/HELP

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Puget Sound Energy Past Due Bill Forgiveness

Apply online. For assistance, email Rosa Gonzalez (Outreach Manager) at Rosa.Gonzalez@pse.com

In exchange for making on-time and full payment of your total current charges due, Past Due Bill Forgiveness will forgive 1/12 of your total enrolled amount. Make 12 on-time payments and the entire past due amount included in the program is fully forgiven.

Eligibility Guidelines:

- You are a PSE residential customer with an active PSE account.
- You have received PSE HELP assistance in the current program year.
- You are enrolled in the Bill Discount Rate program.
- You have an eligible past due amount.

Source: https://www.pse.com/en/account-and-billing/assistance-programs/past-due-bill-forgiveness

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Salvation Army Utility Assistance – Eastside Corps

Call (425) 452-7300 or email contacteastside@usw.salvationarmy.org

Provides provide utility assistance to households that are in danger of disconnection.

Source: https://bellevue.salvationarmy.org/eastside_bellevue_corps/social-services

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Salvation Army Warm Home Fund

Call (425) 452-7300.

Provides short-term emergency bill payment assistance to low-income individuals and families facing financial difficulties.

Source: https://www.pse.com/-/media/PDFs/Salvation-Army-Warm-Home-Fund.pdf

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Seattle Public Utilities Discount Program

Call (206) 684-0268, email UDP@Seattle.gov, or apply online at

https://utilityassistance.seattle.gov/uap/public/landing

Provides an ongoing 60% discount on Seattle City Light electricity bills and a 50% discount on Seattle Public Utilities bills.

If you are a tenant whose Seattle Public Utilities services are paid by a landlord or homeowner's association, but you still have a City Light account, you can receive Seattle Public Utilities credits toward your electric bill.

Eligibility Guidelines:

- You have a Seattle City Light and/or Seattle Public Utilities bill in your name.
- Your household income is up to 70% of the state AMI.

Source: https://www.seattle.gov/human-services/services-and-programs/utility-discount-program

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Seattle Public Utilities Emergency Assistance Program

Call (206) 684-5800, email SPUCustomerService@seattle.gov, or apply online at

Source: https://www.seattle.gov/utilities/your-services/discounts-and-incentives/emergency-assistance-program

Provides up to $518 per year (or $1036 for households with children under 18) for emergency utility assistance.

Eligibility Guidelines:

- Your property must be a single-family residence.
- You have a Seattle City Light or Seattle Public Utilities account.
- Your household income is up to 80% of the state AMI.

* Duplexes, apartments, and commercial properties are ineligible for emergency assistance.

Source: https://utilityassistance.seattle.gov/uap/public/landing

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State Home Energy Assistance Program (SHEAP)

Schedule an appt by calling (425) 943-7555 or go to http://hopelink.itfrontdesk.com

Provides the following services:

- Financial assistance with energy bills
- Assessing their household's energy needs
- Replacing unsafe heating/cooling systems in their homes
- Purchasing a heat pump or other tech that is more energy-efficient

Eligibility Guidelines:

- Your household income is up to 80% of the AMI or 200% of the federal poverty level guidelines.

Source: https://www.commerce.wa.gov/community-opportunities/sheap

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St. Vincent de Paul – Seattle/King County Helpline

Call (206) 767-6449 or submit a request online at https://fs20.formsite.com/svdpseattle/nnekxexcud/index

Provides assistance with basic needs like rent, utilities, food, clothing, household items, furniture, and more.

Source: https://svdpseattle.org/get-help/online-help-request-form

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Washington Utilities and Transportation Commission

Call (888) 333-9882 or email consumer@utc.wa.gov

WAC 480-100-143: Winter low-income payment program

Allows low-income individuals who have used up all other options to keep their heat on from Nov. 15 through March 15 of each year. Arrangements with the utility company must be made before March 15th and the entire balance must be paid by the following Oct. 15th. Customers make monthly payments no more than seven percent of their monthly income during this time. Read the Winter Low-Income Payment Program Law or call the commission for more information.

Source: https://www.utc.wa.gov/consumers/energy/energy-assistance-programs